



## THE ULTIMATE INDOOR LEGO® PLAYGROUND

LEGOLAND® Discovery Center Westchester is your passport to creativity, color and imagination! Our ultimate indoor LEGO playground includes 12 unique LEGO® attractions and activities for your group to enjoy including themed LEGO play zones, 2 interactive rides, a 4D Cinema showing 3 different movies, MINILAND New York, Racers Build & Test and more!

### Group Preparation Guide

#### Group Requirements & Benefits:

- ✓ Discounted group rates are available in advance for youth group bookings of 10 or more
- ✓ Advanced pre-paid reservations are required a minimum of 10 days prior to the visit date
- ✓ One adult chaperone must accompany every 10 children. (grades K-12)
- ✓ Receive one free adult ticket with every 10 child tickets purchased. Comp tickets will automatically be added to the cart during the checkout process.
- ✓ Tax Exempt rates are available. Please email your tax exempt form and booking confirmation number to [GroupsLDCWes@LEGOLANDDiscoveryCenter.com](mailto:GroupsLDCWes@LEGOLANDDiscoveryCenter.com) after your purchase.

#### Visit Duration:

- ✓ The tour through the attraction is self-guided. It should take you approximately 60 to 90 minutes to complete your tour. However, you may take as little or as long as you need to experience the entire attraction. Plan for a 2-3 hour visit.

#### Group Hours of Operation:

- ✓ Group rates are available Monday-Friday only
- ✓ Black-out dates may apply
- ✓ The attraction may open or close early for special events. Visit <https://www.legolanddiscoverycenter.com/westchester/plan-your-day/before-you-visit/opening-times/> for the most recent updates.

#### Group Booking Process:

- ✓ All Credit Card reservations must be made online through the secure Online Booking Portal
- ✓ Groups paying with check can call 844-740-9223 to make a reservation. All check payments must be received in full prior to the date of visit
- ✓ Group tickets are timed & dated
- ✓ Receive an instant email confirmation
- ✓ Choose electronic tickets or print at home tickets
- ✓ Tax Exempt rates are available. Please email your tax exempt form and booking confirmation number to [GroupsLDCWes@LEGOLANDDiscoveryCenter.com](mailto:GroupsLDCWes@LEGOLANDDiscoveryCenter.com) after your purchase.

### **Group Payment:**

- ✓ Payments must be made with a credit card at time of booking.
- ✓ Payment types accepted: Visa, MasterCard, American Express, and Discover.
- ✓ Additional tickets cannot be added to your original reservation after your order is made. We suggest booking for the maximum amount of people anticipated in your group.
- ✓ If you end up having fewer individuals than originally booked, you can contact the Group Sales Department at [GroupsLDCWes@LEGOLANDDiscoveryCenter.com](mailto:GroupsLDCWes@LEGOLANDDiscoveryCenter.com) 48 hours in advance for a refund of those tickets.
- ✓ If additional tickets are required upon arrival, the higher walk up group rate may apply.

### **Group Cancellation, Reschedule and No Show Policy:**

- ✓ Paid reservations may be canceled or rescheduled any time prior to two weeks of your original visit date by emailing [GroupsLDCWes@LEGOLANDDiscoveryCenter.com](mailto:GroupsLDCWes@LEGOLANDDiscoveryCenter.com)
- ✓ Tickets expire on the date and time they are purchased for.
- ✓ There are NO REFUNDS on unused tickets after your visit date has passed.

### **Group Recommendations & Important Information:**

- ✓ Please have your group pre-sorted into groups of no more than 20 students to ensure a more bricktastic visit and minimize wait times for those attractions that have a guest limit.
  - ✓ Children should not bring more than their outerwear coats, hats, gloves, etc. There is no storage facility and we are not responsible for any lost or stolen items.
  - ✓ We do not allow outside food into the center; please plan all meals before or after your visit.
  - ✓ Re-entry is allowed if you wish to take a break from your visit for lunch. Please see one of our team members about this.
  - ✓ We recommend socks and closed-toe shoes for all children.
  - ✓ All rides and playing areas require chaperone supervision at all times.
  - ✓ All of the attractions inside LEGOLAND® Discovery Center are included in the price of the admission with the exception of The Great LEGO® Race VR Experience. VR is recommended for guests over the age of 6 and can be purchased prior to visiting or on the day of your visit. Guests may also purchase food from our café or LEGO® products from our retail shop.
- \* Please note, we are a cashless attraction at this time.

### **Arriving at the Attraction:**

#### **Bus Drop Off & Parking**

- ✓ Buses may drop off students on Fitzgerald Street in front of Yardhouse. Bus drivers can park buses in front of Cole Street Garage for no cost.

#### **Entering the Attraction**

- ✓ Upon arrival, we recommend having all groups assigned prior to entering the center
- ✓ Groups should remain pre-sorted into small groups of 20 or less outside of the admissions queue prior to arrival.
- ✓ Once outside the center inform our admissions staff and they will meet your group outside of our attraction. We ask for your assistance in keeping your group together at this time as our staff will deliver the attraction's rules and provide further instruction before entering.
- ✓ Only the group leader should enter the queue line to check in the group for the day.
- ✓ Present your group order confirmation to the attractions front desk.

### **Workshops & Lunches:**

- ✓ LEGO® Education Workshops are 30 minutes long and are scheduled prior to your visit. All workshops are held in our private party room and/or Master Model Builder Academy.
- ✓ Lunches are approximately 20 minutes long and are scheduled prior to your visit. All lunches are held in our Coffee Shop.

- ✓ Please email [GroupsLDCWes@LEGOLANDDiscoveryCenter.com](mailto:GroupsLDCWes@LEGOLANDDiscoveryCenter.com) if you would like to add on meal deals after you've booked your group.
- ✓ Bagged lunches can be eaten outside at the tables in the front of the attraction. Due to seating capacity, we do not allow outside food & Beverage inside the attraction.

**Accessibility:**

- ✓ Wheelchair and stroller accessible, but no rentals available
- ✓ Our facilities are designed to be fully accessible to guests with a disability. Please see a staff member with questions.

**BRICKTASTIC Safety:**

- ✓ We strongly recommend that all guests (ages 2+) wear a mask and maintain social distance.
- ✓ The attraction is cleaned and sanitized throughout the day
- ✓ LEGO Bricks are cleaned daily

[Bricktastic Safety | LEGOLAND Discovery Center Westchester](#)

**Additional FAQs:**

- ✓ <https://www.legolanddiscoverycenter.com/westchester/plan-your-day/information/faqs/>